

11-20-23
FOR IMMEDIATE RELEASE



Media Contact:
Shani Smith-Reed
Vice President of Marketing
TrueCore Federal Credit Union
ssmithreed@truecore.org
740-788-3507

TrueCore Federal Credit Union ATM Victim of Skimming Fraud

Newark, Ohio – A single TrueCore ATM fell victim to skimming fraud over the weekend. A small number of cards belonging to TrueCore members who used that particular ATM were impacted. Only those select cards were affected, and no personal information belonging to those members or any other TrueCore members was compromised.

The situation has been remedied and all TrueCore ATMs are safely functioning. TrueCore is actively working with local police and the FBI to apprehend the individual who placed the skimming device on the machine. TrueCore is also currently working with the impacted members.

If you have questions concerning this situation, please contact TrueCore Federal Credit Union's Vice President of Member Service at 740-788-3545 or dsnider@truecore.org.