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Select Debit Cards Fall Victim to Fraud Attempt at TrueCore Federal Credit Union

Newark, Ohio – A select number of TrueCore debit cards fell victim to attempted fraud over the weekend. TrueCore’s Fraud Center took immediate action to protect the cardholders by placing a block on the impacted cards. Only those select cards were affected, and no personal information belonging to those members or any other TrueCore members was compromised.

This particular type of fraud attempt occurs when fraudsters generate card numbers in a systematic fashion in an attempt to find good card information by running transactions against a merchant’s website and seeing if they are approved. The merchants that were used during this attempt were Harrogate Golf Club and www.highpeak.co.uk.

This incident was not a data breach and is unrelated to TrueCore’s digital banking upgrade that occurred last week. TrueCore is currently working with the impacted members at all branches and their Contact Center.

If you have questions concerning this situation, please contact TrueCore Federal Credit Union’s Vice President of Member Service at 740-788-3545 or dsnider@truecore.org.